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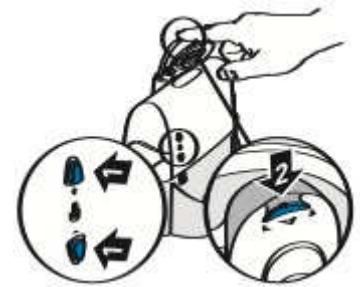
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### **Reset instructions for Plantronics CS50 / CS55 wireless headset system.**

**Note:** These instructions do assume that the user has checked all connections to the base unit.

#### **Please follow these instructions in the order presented here.**

- Place remote unit in charge cradle (remote battery must be partially charged at least)
- Press and hold (approx 5 seconds) the 2 transmit volume buttons located on the back of the base unit until the red power indicator on the front of the base flashes (see 1 in pic to the right). Release the buttons.
- Press and hold the mute button (approx 5 secs) on the remote unit until the green talk indicator comes on (see 2 in pic). Release the mute button.
- When the red power indicator on the base stops flashing and the green talk indicator on the remote turns off, the unit is re-programmed.
- With the remote still in the charge cradle, unplug the power to the base unit.
- Wait approx 10 seconds and then plug the power back into the base unit.
- The system is now reset.
- The volume levels may have to be re-adjusted after the reset is done.



If this procedure does not alleviate your problem, wait a few minutes and try it again only this time wait for 30 min with the power unplugged. If problem persists after resetting 2 times, unit may be defective and has to be sent to manufacturer for repair.

**Note for Static problem:** On one occasion I have experienced a wireless headset having a problem with excessive static. After performing the reset procedure, the problem persisted. I then put the unit aside to look at the next day only to find the static was gone. If the above procedure does not clear up a static problem you may want to try removing the power from the base unit, let it stand un-powered for at least 12 hours. Then re-connect the power and charge the battery.

Please call if you have any questions.

Rick  
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